



MAIL-IN ORDER INSTRUCTIONS

Please review the instructions below carefully before sending your items.

Step 1: Prepare Your Units

- Each wig or hair unit must be placed in its own individual bag.
- If you are submitting multiple units, clearly label each bag as Unit 1, Unit 2, Unit 3, etc.
- If your order includes multi-piece sets (example: 7-piece clip-ins or ponytail sets), ensure each piece is included and grouped properly

Step 2: Complete Your Order Form

- Print the Order Confirmation / Check-In Form sent to your email.
- Complete all required sections accurately.
- This form allows us to properly identify your order and match it to your selected services.

Step 3: Package Your Order

- Place all labeled units and your completed order form inside the shipping box.
- Double-check that the number of units enclosed matches the services purchased.
- Securely seal your package before shipping.

Step 4: Ship Your Package

- Ship your package to the address below.
- We strongly recommend using tracking and shipping insurance.
- Retain your tracking number for your records.

After Shipping

- Once your package has shipped, reply to your confirmation email with your tracking number for your records.
- All incoming packages are documented and inspected upon arrival.

Important Notes

- Please ensure the correct number of units are included based on your purchased service.
- Missing or incorrect items may delay processing.

